

CSN CHECKLIST

This checklist shall help you during application and setup of a CSN connection (= connection to the partner network of Volkswagen and/or Audi).

For more information on the CSN-contract types, prices and others please visit our webpage
<https://www.operational-services.de/en/supplier-solutions> .

A variety of documents are available for you in the download area:

<https://www.operational-services.de/en/supplier-solutions/csn/download-center>

ORGANIZATIONAL PREPARATIONS



A	Fill in completely the excel document CSN shortlist and send it by e-mail csn.service@o-s.de to the Service Support Center of operational services GmbH & Co. KG (OS).	
B	For application access to HyperKVS, CONNECT, ZMB, ECA and VW DMS a valid Volkswagen Group userID (e.g. VW userID, Audi userID, etc.) is required. In case you do not have a (valid) userID contact your responsible department within the Volkswagen Group (that department of VW, Audi, Seat, Skoda, etc. you are collaborating with).	
C	A valid Non-Disclosure Agreement (NDA) with a Volkswagen Group brand must exist. NDA does not exist: Conclude a NDA with your responsible department within the Volkswagen Group.	
D	Proof of TISAX® assessment The proof of appropriate information security by a TISAX® assessment is a precondition for the technical connection to the partner networks of Volkswagen and/or Audi. Initiation, execution and proof of the assessment will be managed on the TISAX® online portal. (TISAX=Trusted Information Security Assessment Exchange). For further information please visit https://www.enx.com/en-US/tisax/ . The successful information security assessment is to be proved by the partner of the Volkswagen Group for each of its locations (per company address). If there is a considerable delay in the proof of TISAX® assessment, please clarify the further procedure with your responsible department within the Volkswagen Group	
E	Fill in completely the document Technical data .	
F	Conclude a CSN Contract for technical connection to the partner network of Volkswagen and/or Audi. - CSN first contract: for the use of one partner network - Volkswagen or Audi. - CSN second contract: for the use of the second partner network, additionally.	
G	Conclude a PDM Contract for application support service insofar as you want to use one or more of the following applications: HyperKVS, CONNECT, ZMB, ECA, Syncrofit or VW DMS.	
H	Send the documents E, F, G , when prompted, in original by mail to the Service Support Center. Sending the documents by e-mail in advance may accelerate the processing. The Service Support Center acknowledges the receipt of your documents and will pass them on for countersigning.	

TECHNICAL PREPARATIONS



I	If necessary: Conclude a net provider contract.	
J	If you request data exchange via OFTP2 you need: OFTP2 software, Odette-ID, Odette certificate.	
K	The Service Support Center will send you an overview of your technical configuration and, if necessary, additional hardware.	
L	If necessary: Adapt your internal system and your local network (due to new specifications). The Service Support Center will inform you accordingly.	
M	Arrange an appointment for a connection test with the Service Support Center.	